



## MISSION STATEMENT

**Utrex Limited and its Antecedents has been operating since 1964 and is New Zealand's leading supplier of Industrial Chemical Cleaning Services. Our challenge today is to build upon this legacy. To achieve this we conduct our business activities in line with the following Operating principles:**

### **Value our people**

- Creating a safe work environment that fosters individual and collective success.
- Employing the best staff in their fields, rewarding them well and assisting them to be the best they can.
- Recognising and rewarding productive, motivated and resourceful employees.
- Appreciation for the perspectives of others and of sharing knowledge.
- Respectful communication and challenging each other to achieve the best results.

### **Care for the environment & community**

- Responsibly managing the environmental impact of our activity.
- Respecting cultural diversity.
- Recognising that our business relies on the support of the local communities in which we operate.
- Making a positive contribution to the communities in which we operate.

### **Maintain high standards of conduct**

- Acting with integrity and adhering to the highest business and personal ethical standards.
- Only investing in businesses and people who meet our standards.
- Interacting in a professional and respectful manner - with one another and with all stakeholders.
- Respecting and maintaining the privacy of all those we deal with.
- Seeking publicity only where it is of advantage to our businesses.

### **Create value**

- Recognising that the purpose of our business is to create sustainable long term shareholder value.
- Placing customer satisfaction at the centre of everything we do.
- Showing initiative and imagination in our businesses and being prepared to undertake innovative ventures.
- Building strong partnerships.

A handwritten signature in black ink that reads "Greg Smith".

A handwritten signature in black ink that reads "Stephen Kene".

A handwritten signature in black ink that reads "D Billings".